



CUSTOMER INFORMATION

COMPANY:

YOUR NAME / TITLE:

ADDRESS:

EMAIL:

CITY:

ST:

ZIP:

We appreciate the opportunity you gave us to perform work for your company. Our goal in Technical Services is constantly to improve the products and services we provide to our customers. Please take a few moments to complete this survey. Please include your contact information and select the value that best describes your experience with Dayton T. Brown, Inc. There's also a write-in area at the end of the survey where you can tell us in more detail about your recent experience with us. All submissions are confidential. *Thank you for your time.*

TEL:

FAX:

01. How would you rate our response time to your communication?

Not satisfied 1 2 3 4 5 6 Completely satisfied

02. Were the sales people you interacted with able to answer your questions and address your concerns?

Not satisfied 1 2 3 4 5 6 Completely satisfied

03. Were the technical people you interacted with able to answer your questions and address your concerns?

Not satisfied 1 2 3 4 5 6 Completely satisfied

04. How would you rate the accuracy of our quotation?

Not satisfied 1 2 3 4 5 6 Completely satisfied

05. How would you rate our overall pricing?

Not satisfied 1 2 3 4 5 6 Completely satisfied

06. How satisfied were you with the delivery schedule?

Not satisfied 1 2 3 4 5 6 Completely satisfied

07. How would you rate our overall quality of work?

Not satisfied 1 2 3 4 5 6 Completely satisfied

08. How satisfied were you with the final product?

Not satisfied 1 2 3 4 5 6 Completely satisfied

09. How would you rate your overall satisfaction with the project?

Not satisfied 1 2 3 4 5 6 Completely satisfied

10. Would you use Dayton T. Brown, Inc. again for similar work?

Not satisfied 1 2 3 4 5 6 Completely satisfied



Dayton T. Brown, Inc · 1175 Church Street · Bohemia, New York 11716 USA
Toll-Free: 866.300.1701 · Fax: 631.567.8540

CUSTOMER COMMENTS

Please use this area to include any comments or suggestions that would help
DTB provide improved service

Please complete and return this survey by mail or fax to:
Dayton T. Brown, Inc.
1175 Church Street
Bohemia, New York 11716 USA
Fax: 631.567.8540

Any questions? Please call us toll-free at: 866.300.1701

Thank You!